



Dear Mr. Big Mike,

I had sent you a letter in February, but it slipped thru the cracks.....and I have such a strong admiration for you, what you have built of your company and the for the wonderful team members that work with you, that I just had to try this one more time.

I had an unfortunate February with some health issues (glad to say I am fine now!), and had to visit the medical center by St. Joes on Feb 6th. Cranky, in pain, and not up to par, I drove around for 20 minutes looking for a place to park. I was "forced to valet", as there was no where to park. My outlook of the world changed when I was greeted by Ivan and Jeremy. Jeremy helped me out of my car, and was patient with me, as that took some time.

Upon my return to retrieve my car, I was "WOWED" by what I witnessed. Jeremy, Ivan and Anthony were so kind to the elderly and to the physically challenged. They helped with wheel chairs, walkers and held elbows and hands. They opened doors, loaded wheel chairs, gave words of encouragement and cheer to every single person!!! It appeared that these young men were either trained well by their parents or you have trained them well. There is a lot to be said for the respect that these young men show, for the sweetness they exhibit, and the spirit of encouragement that they display. You are to be congratulated for having these extremely exemplary people in your employ!!! Please pass the Kudos onto them.

Secondly, I would like to commend Meagan McLaughlin for her bright, enthusiastic, accommodating attitude, every, every day, and always!!! I love working with her and she makes it so easy for us at Fabulous Food. She is a great representation of your awesome company, and Meagan should be commended, as well. She does an awesome job--- ALWAYS.

I am proud to know you, Mike, and am proud of the incredible job you have done to build your business- the right way! I can say "I knew you when you were just a pup".

Thanks for the great service and making me feel good.
Much continued success to all of you!

Kind Regards,

Kathleen Doeller